

Warranty Program Options



Your notebook has been designed to give you years of reliable service. Plus, its modular design lends itself to customer upgrades, which means you'll be contentedly using your notebook for years to come. If your unit needs repair during the Standard Warranty period, GammaTech's goal is to turnaround the repair of your notebook in 48 hours once the unit has been received.

Some customers have asked that we provide further peace of mind by offering program options to our Standard Warranty Program. By choosing to purchase the optional "ExpressRed" Program, you will be afforded free overnight shipping to and from GammaTech if your notebook needs repair during the warranty period. By choosing to purchase an extended warranty, you will lengthen the limited warranty to cover the parts and labor cost associated with repair to your notebook. You must purchase any optional warranty program coverage within 90 days of your original system purchase. Upon purchasing a Warranty Program Option, GammaTech will mail to you or your reseller a Limited Extended Warranty certificate for your records.

If the unit must be returned to GammaTech for service, please contact your dealer or GammaTech for assistance. Detailed instructions for the return of the unit will be given to you. The customer is responsible for the shipping charge incurred for the return of the system to GammaTech. GammaTech will pay and match the shipping method (up to 2nd day delivery) used by the customer for the return of the product (w/ ExpressRed GammaTech pays overnight shipping charges in both directions). Please see the table below for the costs of the warranty program options.

Thank you for purchasing a GammaTech Notebook! We are here to serve you.

To order these warranty services, please fill in the option table and order sheet below, and mail it with a copy of your purchase receipt to: **GammaTech Computer, Attn: Warranty Program, 48303 Fremont Blvd., Fremont, CA 94538.**

SLIMNOTE Models (Standard 1 Year Warranty)			
Option	Description	Cost	√ Your choice
Option 1	Upgrade from mail-in service to ExpressRed in First Year	\$ 60.00	
Option 2	2-Year additional parts and labor warranty (3-5 day repair turnaround)	\$ 125.00	
Option 3	2-Year additional parts and labor warranty (w/ ExpressRed)	\$ 200.00	
DURABOOK Models (Standard 2 Year Warranty)			
Option 1	Upgrade from mail-in service to ExpressRed in First and Second Year	\$120.00	
Option 2	1-Year additional parts and labor warranty (3-5 day turnaround)	\$ 75.00	
Option 3	1-Year additional parts and labor warranty (w/ ExpressRed)	\$100.00	

Name: _____ Daytime Phone: _____

Company Name: _____ Email: _____

Address: _____ City: _____ State: _____ ZIP: _____

Notebook Model: _____ Serial Number: _____ Date of Purchase: _____

Payment Method: Visa Master Card American Express Check Enclosed

Credit Card Number: _____ Exp. Date: _____ Card Security Code: _____

Signature: _____ Date: _____

Payment Amount: \$ _____ (See table above for optional warranty program costs.)

Total: \$ _____

*Battery warranty coverage is for one year only.

*Important Note: Customer must supply upon request a valid GammaTech "Limited Extended Warranty" certificate for a Warranty Program Option to apply.